

**LA GENERAL MEDICAL
CENTER IPT- UNIT C6A
MEDICAL-SURGICAL UNIT
SCOPE OF SERVICES**

Departmental Purpose:

C6A is a 32-bed General Surgery/ General Medicine/Acute care unit, managed by Nurse Management Team and Physician service teams that serves as an important component of the continuum of care in the LA General Medical Center. The unit exists to provide medical nursing and interdisciplinary care to patients with various medical and surgical diagnosis including but not limited to Hypertension, Diabetes mellitus, CHF, Pneumonia, Liver Cirrhosis, pancreatic disease, Colorectal surgery, Foregut surgery, Tumor to the breast and other parts of the body, Multiple system trauma, skin, soft tissue bone muscle injuries or disorders as well as infectious disease. The unit follows the Department of Nursing Philosophy as well as community standards. Care is ongoing and encompasses varying states of recuperation from diagnosis to treatment and rehabilitation. The average length of stay is 3 to 6 days.

Types and Ages of Patients Served:

Unit C6A cares for adolescent, adult, and geriatric patients from a diverse cultural and socio-economic background with acute medical problems and patients preparing to undergo or have undergone procedures for treatment of various problems and injury. Seventy to eighty percent of these patients have a medical diagnosis such as CHF, DM, Pneumonia, HTN, TB and various conditions of the heart, liver pancreas and colorectal disease. Some are multi system trauma, injuries of the skin, soft tissue, muscle, or bones. A smaller percentage of cases encompass a wide variety of Surgical Specialties including Hepatobiliary, Foregut, Colorectal, Vascular, Tumor, Neurosurgical, Orthopedic, ENT, Thoracic, Genito-Urologic, Plastics, and rarely OB/GYN surgery.

Methods Used to Assess Patient Needs:

An interdisciplinary approach to patient care management is used to assist the patient in making an educated decision about his/her care. Nursing, Orthopedics, and Medicine/Surgical Services house staff work collaboratively under the direction of the orthopedic, medicine or surgical services attending to develop and implement a plan of care. Additional collaboration exists with various ancillary and support services which include but are not limited to Social Services, Diagnostic, Pharmacy, Food and Nutrition, Epidemiology, Wound Ostomy Care Nursing, Home Health Nursing, Physical Therapy, Occupational Therapy, Pain Management, and Utilization Review.

Scope of Service and Complexity of Care:

The care of the patients involves providing the highest level of nursing and medical management using a multidisciplinary team approach; providing an environment that is safe, therapeutic, and conducive to healing and restoration to patient's optimal level of functioning; providing treatment necessary to minimize symptoms; preventing complications associated with disease and disorder; preventing the transmission of infection; promoting patient comfort; performing required diagnostic and therapeutic procedures; educating patient/family to improve self-care abilities, health maintenance, and rehabilitation; facilitating discharge from the acute care setting to the community; and ensuring continuity of care by encouraging compliance with follow up care and treatment.

Volume and Quality Control Indicators:

- Nursing Process
- Blood transfusion monitoring
- Restraints
- Medication Error Reduction Plan/Medication Administration Record
- Core Measures

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- Environmental Rounds
- Patient/Family Teaching
- Patient Experience
- Central Line Associated Bloodstream Infection
- Catheter Associated Urinary Tract Infection
- Pressure Ulcers (HAPI's)

Performance Improvement Indicators:

- Patient Experience- Hourly Rounds
- **Handwashing**
- **Fall**

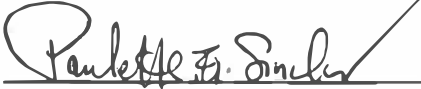
Recognized Standards:

Care is provided consistent with applicable regulatory, accreditation, and professional standards inclusive of but are not limited to the Centers for Medicare and Medicaid Services, California Department of Public Health, OSHA, The Joint Commission, Food and Drug Administration, California Board of Registered Nursing, American Nurses Association, American Medical Association, Academy of Orthopedics, National Institute of Health, and others.

Availability of Necessary Staff:

The unit operates 24 hours a day, 7 days a week. The nursing staff reports to a Nurse Manager (NM) who works collaboratively with the Chief of Medicine and Surgical Services. The Nurse Manager is responsible for providing sufficient quantity of nursing staff to meet the AB 394 requirements and Nursing variance acuity needs of the patients based on acuity and census of the unit. She is responsible for the quality of the nursing care provided and the performance of the assigned staff. Staff on the unit has specific competency assessments for their professional level and/or job description. Patient care is provided by Registered Nurses, Licensed Vocational Nurses and Nursing Attendants. Clerical staff provides support

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Paulette E. Sinclair
Nurse Manager IPT- C6A

9/8/2023
Date


Mark Phillip Redulla
Clinical Nursing Director II

9/8/2023
Date


Cesar Gonzalez, MD
C6A Unit Medical Director

9/8/2023
Date