

**LOS ANGELES GENERAL MEDICAL CENTER
C6B GENERAL SURGERY/MEDICINE ACU
SCOPE OF SERVICES**

Departmental Goals:

Unit C6B is a 32 bed General Surgery/General Medicine/Acute Care unit, managed by the Nurse Management Team and Physician service team that serve an important component of the continuum of care. The unit exists to provide medical nursing and interdisciplinary care to patients with a primary diagnosis of liver and pancreatic disease, colorectal disease, Foregut disease, Tumor of the breast as well as patients with multiple system trauma, skin, soft tissue bone muscle injuries or disorders as well as CHF, DM, Pneumonia, TB, Covid-19, Neurological disorders, Adolescent pt. care (14yrs and up), and Comfort Care patients. The unit follows the Department of Nursing Philosophy as well as community standards. Care is ongoing and encompasses varying states of recuperation from diagnosis to the treatment and rehabilitation. The average length of stay is 5 to 6 days.

Types and Ages of Patients Served:

These General Surgery units care for adolescent, adult, and geriatric patients with a major focus on liver and pancreatic, colorectal, Foregut, breast disease multi system trauma, injuries to the skin, soft tissue, or muscle. Major medical/surgical diagnoses include appendectomy, cholecystectomy; Liver and Pancreatic resection, Semi colectomy, Stomach resection, Mastectomy, Bowel and organ repair, Hernia repair, laparoscopy Thoracotomy, blunt trauma to the head MVA, falls, Colon/rectal resection, esophagus surgery, Facial and Zygomatic injuries; Injuries to the upper and lower torso, Neurosurgery such as spinal fusion, laminectomy, and medical conditions such as CHF, DM, Pneumonia, HTN, Covid-19, & TB.

Methods Used to Assess Patient Needs:

An inter disciplinary approach to patient care management is used to assist the patient in making an educated decision about his/her care. Nursing and the Medical Team will collaborate with Dietary/ P.T. OT, Speech Therapy, work to develop and plan an appropriate plan of care with the patient. Additional collaboration exists with Social Service, Pastoral Care, Stoma Care, and the department of Radiology, Epidemiology, and Home Care (VNA).

Scope of Service and Complexity of Care:

The unit cares for patients for the purpose of: supporting patients in varying states of recuperation from surgical or Medical interventions; preventing complications and promoting healing; evaluating and treating acute traumatic injuries; providing a therapeutic environment; educating patient/ family to improve self-care abilities, health maintenance and rehabilitation; and facilitating discharge from the acute care setting.

Quality of Care Indicators:

- Nursing process documentation
- Blood transfusion monitoring
- Pain monitoring
- Patient Identification monitoring
- Restraint monitoring
- Fall prevention
- VTE prevention and treatment
- Catheter Associated Urinary Tract Infection monitoring
- Pressure ulcer assessment
- Patient Experience/Family Satisfaction
- Sepsis Identification and treatment

Performance Improvement Indicators:

- Central Line associated Bloodstream Infection
- VTE prevention and treatment

Unit Base Team Project:

- VTE prevention and treatment

*Reviewed/Revised: March 2005; December 2012; August 2013, July 2022, October 2023
Scope of Services: C6B General Surgery/Medicine ACU*

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Determining the Extent to Which the Level of Care Meets Patient Needs:

Patients are continually assessed/reassessed for their response to therapeutic interventions and for the attainment of desired goals. Nursing participates in performance improvement activities and quality monitoring. Patient satisfaction surveys are done by Press Ganey.

Recognized Standards:

Care is provided consistent with applicable regulatory and professional standards inclusive of but not limited to the California Board of Registered Nursing, the California Board of licensed Vocational nursing, OSHA, Joint Commission, Title 22, the American Nurses Association, the FDA, and the American Medical Association.

Availability of Necessary Staff:

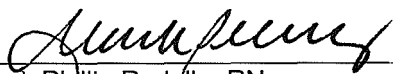
The unit operates 24 hours a day, 7 days a week. The nursing staff report to the NM who works collaboratively with the service chiefs of surgery, medicine, Orthopedic Surgery and Neurosurgery. The NM is responsible for providing sufficient quantities of nursing staff to meet the acuity needs of the patients and the census of the units. She/he is responsible for the quality of the nursing care provided and the performance of assigned staff. Staff on the units has specific competency assessments every year for their professional level and/ or job description. Patient care is provided by Registered Nurses, Licensed Vocational Nurses, and Nursing Attendants. Support is provided by Clerical staff.



Nurse Manager
Angelique Cerda, RN MSN Ed.
Nurse Manager 6B Medical Surgical Unit

9/25/23

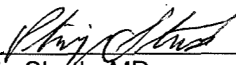
Date



Mark Phillip Redulla, RN
Clinical Nursing Director II

9/25/23

Date



Phillip Sheth, MD
6B Unit Medical Director

9/25/23

Date