

**LOS ANGELES GENERAL MEDICAL CENTER
UNIT 7C MEDICAL-SURGICAL
SCOPE OF SERVICES**

Departmental Purpose:

7C is a 32-bed Medical/Surgical unit that serves as an important component of the continuum of care in the LA General Medical Center. The unit exists to provide nursing care to patients with medical conditions requiring treatment and hospitalization for acute episodes or exacerbation of their illness. The care is ongoing and encompasses diagnosis, treatment and follow-up care.

Types and Ages of Patients Served:

Unit 7C cares for adult and geriatric patients from a diverse cultural and socio-economic background with acute medical problems and patients preparing to undergo or have undergone procedures for treatment of various medical problems and injury.

Methods Used to Assess Patient Needs:

An interdisciplinary approach to patient care management is used to assist the patient in making an informed decision about his/her care. The Medicine/Surgical team, who works under the direction of the attending, and the Nursing Department work collaboratively in developing and implementing a plan of care. Additional collaboration exists with various ancillary and support services which include, but are not limited to, Social Services, Chaplain Services, Diagnostic and Testing, Radiology, Laboratory, Pharmacy, Food and Nutrition, Epidemiology, Wound Ostomy Care Nursing, Home Health Nursing, Physical Therapy, Occupational Therapy, Respiratory Therapy, Speech Therapy, Pain Management, Palliative Care and Utilization Review.

Scope of Service and Complexity of Care:

The care of the patients involves providing the highest level of nursing and medical management using a multidisciplinary team approach; providing an environment that is safe, therapeutic, and conducive to healing and restoration to patient's optimal level of functioning; providing treatment necessary to minimize symptoms; preventing complications associated with disease and disorder; preventing the transmission of infection; promoting patient comfort; performing required diagnostic and therapeutic procedures; educating patient/family to improve self-care abilities, health maintenance, and rehabilitation; facilitating discharge from the acute care setting to the community; and ensuring continuity of care by encouraging compliance with follow up care and treatment.

Volume and Quality Control Indicators:

- Sepsis Early Diagnosis and Treatment
- CLABSI and CAUTI Prevention
- Hospital Acquired Pressure Injury Prevention
- Core Measures – VTE Prevention and Treatment, Stroke Education
- Nursing Process
- PCA
- Restraints
- Medication Error Reduction Plan/Medication Administration Record
- Blood Administration
- Fall Prevention
- Pharmacy Rounds
- Patient/Family Teaching
- Patient Identification
- Barcode Medication Administration
- Environmental Rounds
- Pain

Reviewed/Refreshed: October 2023, December 2012; January 2016; June 2020 , November, 2023

7C – Medical-Surgical – Scope of Services

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Performance Improvement Indicators:

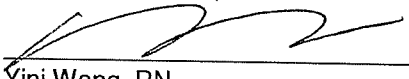
- Patient Experience
- Fall Prevention
- HAPI Prevention

Recognized Standards:

Care is provided consistent with applicable regulatory, accreditation, and professional standards inclusive of but are not limited to the Centers for Medicare and Medicaid Services, California Department of Public Health, OSHA, The Joint Commission, Food and Drug Administration, California Board of Registered Nursing, California Board of Licensed Vocational Nursing, American Nurses Association, American Medical Association, National Institute of Health, and others.

Availability of Necessary Staff:

The unit operates 24 hours a day, 7 days a week. The nursing staff reports to a Supervising Staff Nurse (SSN) and/or to a Nurse Manager (NM), who works collaboratively with the Assistant Nursing Director Administration, Clinical Nursing Director, Chief of Medicine and Surgical Services. The Nurse Manager is responsible for providing sufficient quantity of nursing staff to meet the needs of the patients based on acuity and census of the unit. She is responsible for the quality of the nursing care provided and the performance of the assigned staff. Staff on the unit has specific competency assessments for their professional level and/or job description. Registered Nurses, Licensed Vocation Nurses and Nursing Attendants provide patient care. Clerical staff provides support.



Yini Wang, RN
Nurse Manager, C7C Medical Surgical Unit

9/7/2023
Date



Mark Phillip Redulla
Clinical Nursing Director II

09/07/2023
Date



Michelle Banh
Unit Medical Director
C7C Medical Surgical Unit

9/8/2023
Date