

**LOS ANGELES GENERAL MEDICAL CENTER  
UNIT 8A MEDICAL-SURGICAL  
SCOPE OF SERVICES**

**Departmental Purpose:**

8A is a 19-bed Medical-Surgical- Telemetry unit with continuous telemetry and pulse oximetry capabilities; that serves as an important component of the continuum of care in the Los Angeles General Medical Center. The unit exists to provide nursing care to patients with medical conditions requiring treatment and hospitalization for acute episodes or exacerbation of their illness. The care is ongoing and encompasses diagnosis, treatment and follow-up care.

**Types and Ages of Patients Served:**

Unit 8A cares for adult and geriatric patients from a diverse cultural and socio-economic background with acute medical problems and patients preparing to undergo or have undergone procedures for treatment of various problems and injury, including monitoring of abnormal heart rhythms in the medical surgical telemetry unit setting.

**Methods Used to Assess Patient Needs:**

An interdisciplinary approach to patient care management is used to assist the patient in making an educated decision about his/her care. Nursing and Medicine/Surgical Services house staff work collaboratively under the direction of the medicine or surgical services attending to develop and implement a plan of care. Additional collaboration exists with various ancillary and support services which include but are not limited to Endocrine Diabetes Attending, Nurse Educators, Social Services, Pastoral Care, Diagnostic, Pharmacy, Food and Nutrition, Epidemiology, Wound Ostomy Care Nursing, Home Health Nursing, Physical Therapy, Occupational Therapy, Respiratory Therapy, Pain Management, and Utilization Review.

**Scope of Service and Complexity of Care:**

The care of the patients involves providing the highest level of nursing and medical management using a multidisciplinary team approach; providing an environment that is safe, therapeutic, and conducive to healing and restoration to patient's optimal level of functioning; providing treatment necessary to minimize symptoms; preventing complications associated with disease and disorder; preventing the transmission of infection; promoting patient comfort; performing required diagnostic and therapeutic procedures; educating patient/family to improve self-care abilities, health maintenance, and rehabilitation; facilitating discharge from the acute care setting to the community; and ensuring continuity of care by encouraging compliance with follow up care and treatment.

**Volume and Quality Control Indicators:**

- VTE Prevention and Treatment
- CLABSI Prevention
- Sepsis Early Diagnosis and Treatment
- Core Measures
- Nursing Process
- PCA
- Restraints
- Medication Error Reduction Plan/Medication Administration Record
- Blood Administration
- Fall Prevention
- Pharmacy Rounds
- Patient/Family Teaching
- Patient Identification
- Environmental Rounds

*Reviewed/Refreshed: December 2012; January 2016, June 2024*

*8A – Medical-Surgical – Scope of Services*

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**Performance Improvement Indicators:**

- Patient Experience
- Support Group for Diabetic Patients

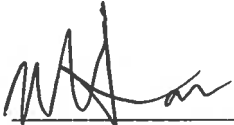
**Recognized Standards:**

Care is provided consistent with applicable regulatory, accreditation, and professional standards inclusive of but are not limited to the Centers for Medicare and Medicaid Services, California Department of Public Health, OSHA, Joint Commission, Food and Drug Administration, California Board of Registered Nursing, California Board of Licensed Vocational Nursing, American Nurses Association, American Medical Association, National Institute of Health, and others.

**Availability of Necessary Staff:**

The unit operates 24 hours a day, 7 days a week. The nursing staff reports to a Nurse Manager (NM) who works collaboratively with the Chief of Medical Surgical and Cardiology Services. The Nurse Manager is responsible for providing sufficient quantity of nursing staff to meet the needs of the patients based on acuity and census of the unit. She is responsible for the quality of the nursing care provided and the performance of the assigned staff. Staff on the unit has specific competency assessments for their professional level and/or job description. Registered Nurses, Licensed Vocation Nurses and Nursing Attendants provide patient care. Clerical staff provides support.

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Nancy Han, RN  
Nurse Manager- 8A

5/24/2024

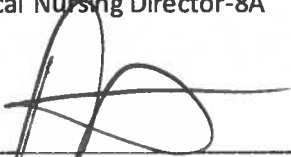
Date



Brenda Gallardo, RN  
Clinical Nursing Director-8A

5/24/2024

Date



Philip Abarca, MD  
Medical Director-8A

5/28/2024

Date