

**LAC+USC HEALTHCARE NETWORK  
LAC+USC MEDICAL CENTER  
CLINIC TOWER – Ambulatory Care  
WOMEN'S CLINICS A3A/A3B  
SCOPE OF SERVICES**

**Department Purpose:**

The Womens Clinics A3A and A3B are an important component of the continuum of care in the LAC + USC Medical Center. The Womens' Clinics provide a wide spectrum of specialty clinics in Obstetrics and Gynecology, Family Planning, Urogynecology and Reproductive Endocrinology. The goal for the department is to promote continuity of health care and to provide quality nursing service and medical management using a multidisciplinary approach.

**Types & Ages of Patients Served:**

Patients present to the Womens' Clinics for conditions or complications associated with the female reproductive system which may be obstetrical or gynecological. They range in ages from adolescent through the geriatric age groupings.

**Method Used to Access Patient Needs:**

Patients with high risk obstetrical or gynecological problems are examined by a physician and/or Midlevel provider and are sent through interagency referrals or from within the Medical Center for consultation and follow up. Patients are followed throughout their pregnancy and post-partum period.

**Scope of Services & Complexity of Care:**

Specific clinics providing care are Obstetrics (High Risk, OB Cardiology, OB Thyroid, OB Mental Health, OB Diabetes, AMA, Special Studies, Rh/Genetics and Antepartum Testing as well uncomplicated pregnancy care by CNMs). Gynecology is composed of Endocrine and Infertility, Women's Health Hysteroscopy/Hydrosonography, Urology/Gynecology, Breast Treatment and Diagnosis, and Family Planning Clinics.

**Volume & Quality Control Indicators**

- Monthly visit count by total clinic volume and each individual clinic
- Pharmacy Rounds
- Broken Appointments
- Patient Identification
- Patient Discharge
- Patient Intake
- Conditions of Admission
- Patient Falls
- Environmental Safety Rounds
- Patient Satisfaction Survey
- Pain Management

**Performance Improvement Indicators**

- **Post-Partum Compliance.** Increase compliance of patients keeping their postpartum f/u appts. to 80% in order to enhance care management to high-risk OB patients by keeping postpartum f/u appts post-delivery in order to decrease complications after birth.
- **Breastfeeding Education.** Increase Breastfeeding Patient Education and Recollection of teaching by 80% and to expand support services to address social determinants of health by increase Breastfeeding Patient Education to meet the Hospital Baby Friendly Designation objectives.
- **Perinatal Mood and Anxiety/Mental Illness.** Increase compliance of nursing assessment and documentation to 100%. Enhance care management for high-risk OB patients by way of timely identification and assessment of maternal anxiety and depression at the time of nurse intake/assessment.

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**Recognized Standards**

Nursing and Medical practice are governed by standards, from professional organizational and state regulatory agencies inclusive of California State Department of Consumer Affairs, State and County Departments of Health Services, ACOG, Joint Commission for the Accreditation of Healthcare Organizations, Occupational Health and Safety Act, Title 22, and various specialty medical and nursing associations.

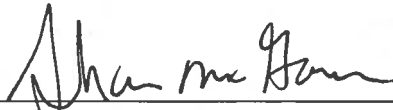
**Availability of Necessary Staff**

Staff is composed of Providers, Supervising Clinic Nurse, Nurse Manager, Registered Nurses, Licensed Vocational Nurses, Community Workers, and Clerical support. The nursing staff report to a Nurse Manager (NM) who works collaboratively with the medical team. The NM is responsible for assigning staff based upon the needs of the clinic and availability of staff. She/he is responsible for the performance of staff in the unit. The Nurse Manager reports to the Ambulatory Care Clinical Nursing Director.



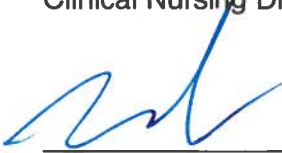
Rosa Sacca, RN  
Nurse Manager, A3A/A3B Women

9/15/2022  
Date



Shawn McGowan, RN, MSN  
Clinical Nursing Director II

9/06/21  
Date



Wei-An (Andy) Lee, D.O.  
Specialty Care Medical Director  
Ambulatory Care

11/2/2022  
Date