



# RANCHO LOS AMIGOS

NATIONAL REHABILITATION CENTER

**POLICY AND PROCEDURE MANUAL  
PHARMACY SERVICES**

CODE: 1.18.0  
DATE: 1/5/82  
REVISED: 4/19/22

SECTION: **DEPARTMENT OF PHARMACY**

APPROVED: Think Tran, Pharm. D  
Page 1 of 1

SUBJECT: **IN-SERVICE EDUCATION**

---

## POLICY

- 1 The pharmacy students offer lectures and demonstrations to the staff on various subjects such as new drugs available, new disease states, changes in pharmacy law, etc.
- 2 The pharmacists make available information and consultation service to the Medical, Nursing, and Allied Health Professional staff as appropriate.
- 3 The pharmacists offer pharmacy technicians and pharmacy helpers information on subjects pertinent to their jobs (i.e., preparation of parental medications/solutions, I.V. admixtures).
- 4 Patients are offered group and individual consultation on medications by the pharmacist. The consultation includes the importance of compliance, adverse reactions, potentiation, synergism, appropriate use of medical devices (glucometers) and incompatibilities of medications.
- 5 The Pharmacy Safety representative coordinates with the Facility Safety Committee in providing in-services and updates staff on pertinent safety, fire and earthquake, and emergency preparedness.
- 6 Infection Control. Hospital Infection Control issues are shared with staff at staff meetings. All pharmacy infections control concerns are brought to the Hospital Infection Committee by the pharmacy representative or called to the Infection Disease Department at extension 57641.
- 7 Rancho's Medication Safety Committee provides common medication error trends to the healthcare providers as well as recommendations.
- 8 In-service education to both licensed and non-licensed personnel is also provided via the following mechanisms:
  - a Pharmacy Newsletter
  - b Monthly Staff meetings, which includes the decisions of the P&T Committee on specific drugs.
  - c Medication Usage Evaluation Program.
  - d Results of Performance Improvement and MUE.

Reviewed: 4/4/16bj, 7/31/2018bdk, 4/19/2022 TT

Approved By: *Ben Arndt*