RANCHO LOS AMIGOS
NATIONAL REHABILITATION CENTER

POLICY AND PROCEDURE MANUAL		CODE:	3.16.1
PHARMACY SERVICES		DATE:	6/17/08
		REVISED:	4/19/22
SECTION:	**INPATIENT PHARMACY SERVICES**		
		APPROVED:	Thinh Tran, Pharm. D
SUBJECT:	**RECOVERING A FAILED PYXIS**	PAGES:	1 of 2
	DRAWER		

POLICY

This policy addresses recovering a failed Pyxis MedStation drawer after Nursing has attempted recovery but are unable to because they do not have advanced recovery privileges.

PROCEDURE

1   At the main menu, select "**Recover Drawer**."

2   Select pocket to recover.

3   Message will be pocket fails to release. Is lid remaining closed? Answer **YES**.

4   Do you want to mark this pocket as failed? Answer **NO**.

5   The cubie will release and the screen will read "Return cubie pocket to Pharmacy to complete recover process."

6   Close the drawer.

7   Select System Menu.

8   Select Drawer Configuration.

9   Select drawer where you removed the cubie (this information will be on print-out slip).

10   Select **edit drawer.**

11   Reinsert cubie pressing firmly and holding it down until the screen confirms that it is locked into position.

12   Select **Config complete**.

13   Close drawer.

14   Go to main menu and select inventory.

15   Select **Select by Med.**

16   Select med (make sure you select the correct location if the med is located in more than one cubie).

17   Select **Inventory selection.**

18   When drawer opens, press firmly on lid of cubie until you see the white locking mechanism pull back from the lid, then release. The lid will open.

Reviewed: 8.27.2014 ll, 4/19/2022 TT

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19 Rearrange or remove part of the medication so that there is no pressure on the lid when it is closed. Controlled medications should not be removed. They usually only require rearranging in the drawer.

20 Count medication in the drawer and enter.

21 Close lid of cubie and close drawer.

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