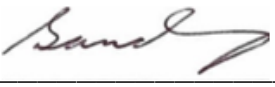




**Los Angeles County Sheriff's Department
LAC+USC Medical Center
California Health and Safety Code Section 1257.7**

**Security Plan
2022 – 2023**

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Approval 

Date: 10/24/2022

PLAN OBJECTIVES:

The purpose of this plan is to describe how LAC+USC Medical Center deters and manages aggressive or violent acts in order to ensure the safety and security of Healthcare and Social Service Workers, patients and visitors.

SECURITY CONSIDERATIONS:

1. PHYSICAL LAYOUT

Main Campus

LAC+USC Medical Center is a Level I Trauma Center, providing 24-hour emergency service for acute medical, surgical, pediatric, stroke center, obstetrics and gynecology, and psychiatric ailments. The medical center services more than 4 million people annually and is located in the Boyle Heights area in the City of Los Angeles.

The medical center is proactive in addressing safety issues throughout the campus. Hospital administrators host 5 monthly meetings in which the Los Angeles County Sheriff's Department actively participates. The meetings, which are the Environment of Care (EOC), Safety Council, Needs Special Assistance, Service Excellence and Emergency Preparedness (EP), discuss critical incidents, and create joint policies to direct staff behavior to deter violent criminal behavior and dictate responses, to mitigate any criminal acts or disturbances. In addition, LASD participates in a weekly security meetings where we discuss incidents that have occurred within the hospital.

The hospital campus covers approximately 26 acres. In addition to the main hospital, the campus hosts the old General Hospital, Outpatient Building, Interns and Resident's Dorm, Nursing School, Craft shops, Rand Schrader

Clinic, Old Pharmacy building, and the Salazar house, a complex of single-story trailers. These buildings are primarily used as office space for support staff.

This campus lies along Marengo Street, Mission Road, Zonal Avenue and Cummings and Chicago Streets. The campus is in proximity to three major Freeways (US 101, 1-5 Fwy.& 1-10 Fwy.) in the City of Los Angeles.

The main medical center structure built in 2008, is eight stories high and divided into three towers. These towers are identified as the Inpatient Tower (Hospital building),The Diagnostic and Treatment Tower, and the Clinic Tower. The primary entrances are: a medical emergency ambulance entrance, an emergency walk-in clinic, main visitor entrance, bridge entrance, clinic entrance and 2nd floor clinic entrance. Ingress and egress is also available via the first floor which connects to the facility loading dock.

Occupancy

The main hospital is a 600-bed general acute care hospital. Additionally, the hospital receives a regular high occupancy turnover of visitors and outpatients.

Additionally, approximately 664,759 people come to the hospital monthly as outpatients or visitors (data compiled by the magnetometers placed at each entrance).

The Augustus Hawkins Building is a 76-bed acute psychiatric facility and is located off campus located in the unincorporated area of Willowbrook, Los Angeles at the Martin Luther King Jr. Community Hospital.

2. STAFFING

Six thousand (6,000) County employees are working at LAC+USC Medical Center on a 24/7 basis; and approximately 4,000 contracted employees as well.

The Los Angeles County Sheriff's Department (LASD) provides 24- hour law enforcement services to the main campus and several other county buildings in the vicinity of the main campus. Routine vehicle patrols, foot patrols, and the use of decoy radio cars aid in deterrent of criminal activity.

LAW ENFORCEMENT AND PRIVATE SECURITY

SECURITY/LAW ENFORCEMENT	NUMBER CONTRACTED
LASO Lieutenant	1
LASO Sergeants	6
LASO Deputies	20
Allied Universal Security Officers	205
Office Assistant 11	1

3. LAW ENFORCEMENT/SECURITY PERSONNEL AVAILABILITY

Deputy Sheriff's/Sworn

The Los Angeles County Sheriff's Department (LASD) has been contracted by the Los Angeles County Department of Health Services to provide law enforcement services for the hospital. All deputies have attended a California Peace Officer Standards and Training (POST) approved academy and continue to receive recurring training beyond POST requirements. All sworn members of LASD are full-time law enforcement officers, per 830.1 P.C.

Twenty deputies, six sergeants, and one lieutenant are assigned to the LAC+USC Station, LAC+USC Medical Center at the Main Campus.

The Los Angeles County Sheriff's Department also has access to many resources which can respond when requested. These resources include Canine, Arson Explosive Unit, Aero Bureau, Special Enforcement Bureau, Hostage Negotiator, and additional deputy personnel.

Private Security (Allied Universal)

The Los Angeles County Department of Health Services (DHS) currently contracts a private guard company, Allied Universal, to provide security at fixed points in sensitive areas and roving patrols throughout the campus, including the Outpatient Clinic, Rand Schrader Clinic and the School of Nursing. While not meeting the criteria of fully sworn law enforcement officer, security officers provide weapons screening at main entrances and serve at numerous fixed posts throughout the medical center. They can detain and conduct searches of individuals for weapons or contraband, intervene to prevent injurious acts, provide direction and way-finding, participate as members of the code gold Behavior Response Team and provide general customer service. In addition, security officers patrol the campus on foot and by T-3 patrollers to provide high visibility, overall safety and deter criminal activity. Security officers on all shifts conduct checks of all patients who are listed as a golden hand (assaultive or potentially violent) patients.

Security officers provide 24/7 emergency dispatch to the security staff who respond to calls for service including code gold, pink, purple, code assist. The dispatchers contact LASD to respond to specific calls, and whenever a simple security presence is not enough for the situation. Dispatchers also monitor alarm systems, electronic video surveillance equipment (400+ cameras) and dispatch security officers to respond to locally activated fire, burglary, or other alarms.

Two hundred and five security officers are assigned to the main campus. They are stationed at various fixed posts as well as roving patrols.

4. POLICY RELATED TO APPROPRIATE RESPONSES TO VIOLENT ACTS

The LAC+USC Medical Center have the following active security procedures in place: Weapon Screening, Behavioral Response Team (Code Gold), Code Gray for a combative person, Code Silver for an active shooter/person with a weapon/hostage situation along with visitor wristbands. Each of these procedures address the issue of preventing aggressive violent acts.

5. TRAINING RELATED TO APPROPRIATE RESPONSES TO VIOLENT ACTS:

Every employee of the Medical Center is provided with Safety and Security training such as Workplace Violence Training, Active Shooter Training, Security Awareness Training, Tactical Communications and Hazard Communications. Most training includes employee testing.

All new employees go through New Employee Safety Orientation in which security is a major component of the training. LASD has incorporated in their part of the new employee orientation "See Something, Say Something" (something out of the ordinary or suspicious in nature) training and "Active Shooter, How to Respond". In addition, we have incorporated a new video on active shooter "Surviving an Active Shooter", which demonstrates how an individual should prepare themselves in an active shooter scenario.

In addition, LASD continues to educate medical center staff through meetings held with the Security Concerns Committee, Environment of Care Committee and Safety Committee. Discussions are held with medical center personnel regarding medical center security policies and protocol of handling incidents involving violence. LASD participates in the debriefing of violent incidents that occur within the medical center to discuss safety and training issues. At LASD's request, the medical center sends out an LAC+USC broadcast concerning security issues via the LAC+USC Intranet. LASD participates in the daily dose briefings held by hospital administration where safety topics and or incidents are discussed. LAC+USC Medical Center Safety Officer has an employee monthly education program to further educate medical staff which contain a testing procedure.

The Los Angeles County Sheriff's Department (LASD) receives training in Tactical Incidents, Tactical Operations, Active Shooter Response, and Workplace Violence.

6. COOPERATION WITH LOCAL LAW ENFORCEMENT

Los Angeles County Sheriff's Department (LASD) is the onsite law enforcement agency. The Los Angeles Police Department (LAPD) is the local law enforcement agency. LASD cooperates with the Los Angeles Police Department (LAPD) as appropriate.

PROTECTIVE MEASURES

Among these efforts are included inspections, preventative maintenance, and testing of security equipment; a security hazard identification and correction process; a closed-

circuit television system; strategically located panic alarms in high-risk work areas; a dangerous weapons screening process, access control procedures and devices; an employee in-service security education and orientation process, perimeter fencing and area lighting.

The inspection, preventative maintenance and testing of access control systems and alarms, along with Ring-Down lines (LAC+USC Medical Center), is coordinated for all Medical Center facilities by the Los Angeles County Sheriff's Department (LASD).

Entrance Screening

Private Security

Two "Allied Universal" security officers are posted at each of the hospital's four entrances. Additionally, one guard is posted at the outlying Outpatient Clinic, 2nd floor entrance and 3rd floor entrance. Each location requires two officers which operate the screening equipment (one to operate the magnetometer and one to operate the x-ray machine). The clinic tower entrance has such high volumes that two screening stations exist manned by four total security officers.

X-ray machines

An X-ray machine is placed at each of the four main entrances of the hospital complex. The emergency ambulance entrance does not have this equipment. Those entering through the emergency ambulance entrance are screened by security officers via a hand search and a hand-held wand (metal detector). Security officers work with the staff to inform them if an area of a patient can't be searched due to medical condition. Security officers follow the patients and stand by until the staff can access the patient and security then removes dangerous items and contraband.

Employees

Employees are required to wear a County issued, picture identification in plain view at all times.

Visitors and Patients

Visitors and patients are all screened as they enter the hospital. Their property is screened via the x-ray machine. The exception to this is the emergency ambulance entrance. Those entering the acute emergencies are screened after the patient is stabilized. In the event of an emergency patient who cannot be screened, security officers will standby at the treatment room to ensure staff safety and to collect any dangerous or contraband items found with the patient. Patients entering through the emergency ambulance entrance are hand searched and hand waned by Allied Universal officers, and their property is searched for contraband.

Contraband Bins

Contraband bins have been installed at every public entrance within the medical center. The purpose for these bins is to discourage individuals from hiding their contraband (knives, tools etc.) in the surrounding landscaped areas and to control contraband items from entering the facility. Visitors are offered options for contraband items including returning the item to a vehicle or having a friend or family member hold the item outside.

Television Cameras/Monitor Surveillance Platform

At the main campus, there are approximately 400 cameras and closed-circuit televisions. The cameras are manned 24 hours per day by a dispatcher from Allied Universal security. These cameras have assisted in locating subjects, suspects, disturbances, and suspicious person(s) which have allowed proactive measures such as dispatching a security officer(s) be present and stop the activity before it became a crime.

LAC+USC has expanded their technology including color video surveillance cameras, recording capacity, alarms and access control systems. Analog cameras are being upgraded to HD analytic cameras.

Access Cards:

At the main campus, doors protecting sensitive areas, such as the emergency room, pharmaceutical room, etc. are all secured by access card readers. The access cards are issued to personnel with approved clearance levels. When personnel lose their access card, even to the most sensitive areas, the access card is disabled and replaced after a fee has been paid. The ability to cancel access to lost or stolen access cards, significantly enhance the security of the buildings.

Annual Assessment

The LASD conducts annual assessments on the effectiveness of this plan. Based on the result of the assessment, the plan will be revised as needed.

In conducting the assessment, LASD will consult with affected employees, including union representatives and physicians, via the existing committees:

1. Environment of Care Committee
2. Medical Center Safety Council
3. Security Concerns Meeting
4. Pt. Assaults on Staff Meeting

Furthermore, security activities and crime statistics discussed in the Environment of Care Committee and Medical Center Safety Council are reported to the Medical Center

Quality Improvement Committee, which is chaired by the Associate Medical Director and meets on a quarterly basis. During our annual assessment if we (LASD) observe an increase of aggressive behavior occurring within the medical center campus we will add changes to our plan, which may include a recommendation for an increase in LASD staffing or changes to the deployment of resources. Personal safety training is being implemented and offered to medical center staff, which focuses on the current criminal trends affecting the Medical Center campus.

Additional information

LASD and private security have begun meeting monthly to discuss training, on-going issues and to better foster the relationship between the Sheriff's department and the security officers. Security is also being invited to participate in law enforcement training taking place on campus. This includes movement training (a precursor to active shooter training), active shooter training, emergency medical aid (tourniquet application), dealing with patients who have "Cognitive Impairment". This new engagement process has been well received and both agencies ~~are~~ benefiting from the collaboration.