



# Rancho Los Amigos National Rehabilitation Center PHYSICAL THERAPY DEPARTMENT POLICY AND PROCEDURE

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## IMPROVEMENT OF PERFORMANCE (IOP) PLAN

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**PURPOSE:** To describe the Performance Improvement Approach of the Physical Therapy Department

**POLICY:** Rancho Los Amigos National Rehabilitation Center follows an interdisciplinary, medical center-wide approach to the improvement of performance. The Physical Therapy Department is involved with performance improvement areas identified by the medical center, as well as those identified by the various services and within the Physical Therapy Department itself.

The Physical Therapy Department has the responsibility for evaluating issues and activities within its clinical and managerial boundaries and determining those to adopt as quality improvement activities. The Department will identify activities for the upcoming year and develop a plan for improvement of performance (IOP). The department continuously reviews its IOP plan within the calendar year and revises the plan in response to the identified needs of the department and organization.

The department leadership is ultimately responsible for the IOP and the quality of care provided by all members of the department.

  
Director, Physical Therapy Department