



# Rancho Los Amigos National Rehabilitation Center PHYSICAL THERAPY DEPARTMENT POLICY AND PROCEDURE

---

## TRANSPORTATION FOR PATIENTS RECEIVING OUTPATIENT THERAPY

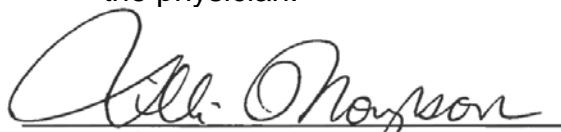
Policy No.: 702  
Revised: June 2021  
Supersedes: June 2018  
Page: 1 of 1

---

**PURPOSES:** To identify community resources for patient transport to Physical Therapy (PT) appointments at Rancho Los Amigos National Rehabilitation Center, and to define when and how to arrange transportation through RLANRC. Refer to Administrative Policy B603.2 Outpatient Transportation.

**POLICY:** The physical therapist will encourage patients to arrange transportation through their own family/community resources when possible. If an outpatient is unable to arrange their own transportation, community resources will be sought for the patient. The therapist may also consider utilizing an alternate mode of therapy such as telehealth appointment or refer the patient to a home health agency (see Attachment A - "Home Health Agency Patient Referral" form #R736) as an alternative. If an outpatient has an urgent need for P.T. services, the therapist can request transportation by contacting the Director of Social Work to assist in arranging for county transportation. Administrative Policy B603.2 Outpatient Transportation supersedes all other policies.

- I. COMMUNITY TRANSPORTATION OPTIONS AVAILABLE TO THE PATIENT
  - A. Access Services is available to eligible patients. Eligibility is determined by mobility needs. Patients may call (800) 827-0829 for eligibility interview.
  - B. Rancho Research Institute (RRI) has a van service, RRI Transitional Transportation that patients may be eligible to use during a transition period until able to secure a more permanent means of transportation. Therapists may provide the patient and or their family with the contact number for screening eligibility at (562) 401-6778 and the attached forms: eligibility Attachment C, request form Attachment D, LTT release of liability Attachment E.
  - C. A list of Transportation Companies and Dial-A-Ride Services (Attachment B) is available from Outpatient Therapy service clerks.
  - D. Patients who reside in nursing homes can ask their nursing home to provide transportation.
  
- II. OTHER OPTIONS  
Refer patient to Physical Therapy in his/her community via a referral signed by the physician.

  
\_\_\_\_\_  
Director, Physical Therapy Department