



Rancho Los Amigos National Rehabilitation Center Communication Disorders Department - Audiology Policy and Procedure

**SUBJECT: PERSONAL SOUND AMPLIFICATION SYSTEM
REPAIR/MODIFICATION PERFORMED BY AUDIOLOGIST**

**Policy No.: 416
Supersedes: September 1990
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PURPOSE

To outline personal sound amplification repair/modification procedures performed by the audiologist.

POLICY

Repair/modification procedures are performed when malfunction or reduced benefit of a personal amplification system is reported. Repair/modification may restore the system to functional status, relieve discomfort, affect the system's capacity to improve some aspect of receptive communication, and respond to the user's concerns about the system.

Personal Sound Amplification Repair/Modification is conducted according to the Fundamental Components of Preferred Practice Patterns

PROCEDURES

1. The hearing aid or assistive device may be given the following:
 - a. An electroacoustic analysis (if a hearing aid)
 - b. A listening check which may include but is not limited to:
 1. A battery check
 2. Check of the volume control
 3. Check of the on/off/telecoil switch
 4. Check for feedback
 5. Check of the potentiometer settings
 6. Check for cerumen accumulation
2. Minor repairs or adjustments are performed in the Audiology office at the time of the visit. Minor repairs or adjustments may include:
 - a. Some forms of ear mold modification
 - b. Tubing changes
 - c. Battery changes
 - d. Cleaning dirty battery contacts
 - e. Removing cerumen
 - f. Potentiometer adjustments

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3. For all other repairs and/or adjustments the patient is referred back to the respective vendor. Patients and families are informed about cost, warranty, and how to obtain the repair or modification of their amplification system.

Source: Preferred Practice Patterns for the Professions of Speech-Language Pathology and Audiology, ASHA- Supplement No. 11, March 1993.

ASHA.org Preferred Practice Patterns, Audiology