



# Rancho Los Amigos National Rehabilitation Center

## Communication Disorders Department Policy and Procedure

---

**SUBJECT: STATEMENT OF MISSION AND GOALS OF THE  
COMMUNICATION DISORDERS DEPARTMENT**

**Policy No.: 103**  
**Supersedes: November 2004**  
**Revision Date: July 2022**  
**Page: 1 of 2**

---

### **PURPOSE**

To state the mission and goals of the Communication Disorders Department.

### **POLICY:**

The Communication Disorders Department functions as an integral part of the Rehabilitation Center to uphold the missions of the Department of Health Services, Rancho Los Amigos National Rehabilitation Center, and the Rehabilitation Therapy Division.

### **PROCEDURES:**

The mission of the Communication Disorders Department is to provide superior patient-centered evaluation and treatment services to persons experiencing communication and/or swallowing disorders and to achieve the best possible outcomes for each individual.

This is achieved through pursuit of the following goals:

1. Identify all patients within the Rehabilitation Center who have motor speech, language, cognitive/communicative, swallowing and/or audiological disorders.
2. Provide evaluation services to all appropriate patients with speech, language, cognitive/communicative, swallowing and/or audiological disorders.
3. Determine the most effective type, amount, frequency, and duration of treatment based on best available clinical research evidence and the best judgment of the clinician.
4. Provide treatment programs that are responsive to the patient's immediate communication and/or swallowing needs and that will help the patient attain the most optimal level of functioning within the constraints imposed by the type, severity, and prognosis of the communication and/or swallowing disorder.
5. Provide all services in a manner consistent with the Patient Care Philosophy of the Rehabilitation center. (See RLANRC Policy and Procedure A 128)
6. Provide patient/family/caregiver education regarding the nature and prognosis of the communication and/or swallowing disorder and its impact on the individual and family. Train the patient/family/caregivers to use strategies for facilitating communication and/or swallowing and manage residual deficits.

---

EFFECTIVE DATE: 1982  
REVIEWED: July 2022

COUNTY OF LOS ANGELES • DEPARTMENT OF HEALTH SERVICES

Signature(s) on File.

7. Provide recommendations to meet the patient's, family's and caregiver's needs following discharge from the therapy program.
8. Inform professionals from other disciplines about a patient's disorder(s) by providing oral and written evaluation and treatment reports. Work cooperatively with other treatment team members to develop treatment programs which best meet the needs of the patient and family.
9. Organize and allocate departmental resources to provide optimal services in a cost efficient manner while achieving optimal patient outcomes.
10. Contribute to the body of knowledge within the fields of audiology and speech-language pathology through program development, in-services, patient outcomes studies, and clinical research.
11. Provide teaching programs in the areas of communication and swallowing disorders for students and staff.