

HARBOR-UCLA MEDICAL CENTER

SUBJECT: RISK MANAGEMENT PROGRAM

POLICY NO. 611B

PURPOSE:

To alleviate risks by maintaining a safe and effective healthcare environment for patients, visitors, medical staff and employees.

POLICY:

Harbor-UCLA Medical Center will adhere to the comprehensive hospital liability and malpractice risk management program conducted by the County:

1. To protect County employees and volunteers including members of the Professional Staff Association whose membership and privileges are current.
2. To fairly and promptly compensate or reimburse patients who have been injured as a result of an adverse event or other incidents in County facilities.
3. To educate all concerned in the causation of incidents in order to prevent them from recurring.
4. To lower the cost of malpractice to the County of Los Angeles.

In order to be effective, this program requires that employees or volunteers, who become aware of an incident involving a patient or visitor which may result in a claim or lawsuit against the County or its employees and/or volunteers, must report the event through Safety Intelligence (SI), an online event reporting system available 24/7. The incident must also be reported to their respective supervisors, and to the Risk Management office (extension 2168) within 4 hours. Incidents must be reported even if only a partial statement of facts can be made at the time.

CROSS-REFERENCE:

Liability Coverage Harbor-UCLA Employees and Volunteers - Hospital Policy No. 611A
Event Notification Reports - Hospital Policy No. 612A

EFFECTIVE DATE: 2/96

SUPERSEDES:

REVISED: 11/03, 3/05, 3/09, 7/14, 8/17

REVIEWED: 3/99, 2/02, 11/03, 7/14, 8/17

REVIEWED COMMITTEE: Medicolegal Committee

APPROVED BY:

Kim McKenzie, RN, MSN, CPHQ
Chief Executive Officer

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Chief Medical Officer

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Chief Nursing Officer

Signature(s) on File.