

# LAC+USC MEDICAL CENTER POLICY

Subject: <b>PUBLIC DISTURBANCE MANAGEMENT (Code Gray)</b>	Original Issue Date: 04/01/93	Policy # <b>655</b>
	Supersedes: 6/29/18	Effective Date: 4/7/23
Policy Owner(s): Admin, Facilities Management Executive Sponsor(s): Chief Operations Officer		
Departments Consulted: Los Angeles County Sheriff's Department (LASD) Environment of Care Subcommittee	Reviewed & Approved by: Attending Staff Association Executive Committee Senior Executive Officer	Approved by: (Signature on File) Chief Operations Officer
		(Signature on File) Chief Executive Officer

## PURPOSE

To ensure a uniform response and overall coordination to maintain law and order for patients, the public, and employees.

## POLICY

The Los Angeles Sheriff's Department (LASD) shall maintain law and order for patients, the public, and employees in accordance with State laws.

## PROCEDURE

- LASD shall evaluate each incident to determine if there is cause to take appropriate law enforcement action against any person who:
  - Engages in unlawful physical altercation, and/or
  - Willfully and maliciously disturbs another person by loud and unreasonable noise, and/or
  - Uses offensive words that may provoke violent reaction.

## CODE GRAY RESPONSE

In the event there is a visitor or employee who is creating a disturbance and has become combative, the staff shall take the following steps:

## NOTIFY

- Staff will call x111 and inform the Operator that a "Code Gray" is occurring, the location and a brief description of the activity. The Operator will immediately contact Allied Universal Dispatch at x3333 and announce overhead "Code Gray" and the location three times (3). Allied Universal Dispatch will contact Sheriff's Dispatch at Hall of Records (HOR).
- Staff will call x3333 and give location, a brief description of the activity and a description (including race, gender, height, weight, clothing etc.) of the individual (s) involved. Staff will also advise the Dispatcher if any weapons are involved and what type of weapon.
- When the incident is over, the "Code Gray" will be cleared. Sheriff personnel are the only individuals authorized to clear the Code Gray. Once the Sheriff has cleared the area and determined the incident is over, the Sheriff's dispatcher will notify the Hospital Operator. The operator will announce "All Clear, Code Gray" three (3) times.

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	Chief Executive Officer's Initials: (Initials on File)	

- LASD may detain persons believed to have been engaged in the above activities. Individuals determined to be in violation of State law or LAC+USC Medical Center Policy are subject to be removed from the facility and/or arrested (subject to receiving a medical clearance if a patient).
- LASD shall maintain documentation of criminal incidents reported to and handled by them. The Security Incident Report (Form) for minor or major incidents shall be completed by the person reporting or involved in the incident, the building manager or his/her designee not later than the second business day following the incident. Major incidents shall be reported to the Facility Administrator or Administrative Officer of the Day and included in the daily report to the Medical Center Chief Executive Officer. The original SIR will be forwarded to LASD.

### **RESPONSIBILITY**

Administrators  
Department Managers  
All Employees  
Los Angeles County Sheriff's Department (LASD)

### **REFERENCES**

LASD Policy and Procedures Manual and LAC+USC LASD Station  
Orders Administrator of the Day Manual  
Personnel Administration Handbook

### **REVISION DATES** (if any)

September 1, 1994; November 13, 1998; April 9, 2002; June 22, 2004; September 5, 2008;  
November 9, 2010; February 11, 2014; July 14, 2015, June 29, 2018, April 7, 2023