RANCHO LOS AMIGOS
NATIONAL REHABILITATION CENTER

ADMINISTRATIVE POLICY AND PROCEDURE

Subject:	MEDICAL STAFF CHAIN OF COMMAND	**Policy No.:**	A108.1

Supersedes: June 10, 2013	Review Date:	June 1, 2023
Origin Date: August 30, 2001	Revision Date:	June 1, 2023

PURPOSE:
To ensure that the appropriate medical staff is contacted to resolve problems related to patient care and/or altercations between staff.

POLICY:
The medical staff will maintain a Medical staff Chain of Command to ensure reporting of patient care related problems and/or altercations between staff to the appropriate physician level.

PROCEDURE:
The following chain of command/reporting protocol is followed for resolving problems related to patient care and/or altercations between staff:

Step 1 Notify the attending staff physician.
If problem is not reasonably resolved, proceed with step 2.

Step 2 Notify the Chief of service or area or the Department Chair.
If problem is not reasonably resolved, proceed with step 3.

Step 3 Notify the Assistant Chief Medical Officer.
If problem is not reasonably resolved, proceed with step 4.

Step 4 Notify the Chief Medical Officer.
Please make sure that you have fully exercised Steps 1-3 prior to proceeding with Step 4.

Revised: 6/13, 6/23
Reviewed: 6/13, 5/16, 6/23

Approved By: