

Los Angeles General Medical Center  
Nursing Policy 960 Attachment B: Patient Care Companion Patient/Visitor Education Fact  
Sheet

**Patient Care Companion Patient/Visitor Education Fact Sheet**

It is our goal that our patients receive outstanding care in a safe environment

We best accomplish this with family assistance

Visitors have a significant role in promoting safe, quality and patient-focused care

Communication and shared awareness of the patient's plan of care among the patient, visitor and interdisciplinary team are important in assuring the patient achieves their optimum health status.

**Family can promote patient safety by:**

- ❖ Refer to Medical Center Policy #235 Patient Visitation Policy for specific information on patient visiting
- ❖ Providing familiar belongings/personal comfort items e.g., family pictures, books, clothing
- ❖ Providing personal equipment e.g., glasses, contacts, phone, hearing aids, dentures, are available.
- ❖ Notifying RN or nursing staff of any previous medication adverse reactions/side effects resulting in confusion.
- ❖ Providing information regarding patient's home routine, food likes and dislikes and interventions which may be useful to the patient's plan of care.

**Family Assisting with the Patient Care Companion role should:**

- ❖ Contact the nurse if they need to leave the patient's bedside
- ❖ Alert the nearest staff member for any safety concerns

Please feel free to ask questions

Approved: 6/23