

**LOS ANGELES GENERAL MEDICAL CENTER  
RADIOLOGY CRITICAL RADIOLOGY RESULTS  
REPORTING (7:00 AM TO 10:00 PM)**

Outpatient care facility  
Originates the test request

**Radiology**

1. Generates a Critical Radiology Result (CRR) task in the Fluency Critical results module using Option 2
2. Radiology Scheduling Center (RSC) staff monitor CRR worklist and contact providers

**RADIOLOGY SCHEDULING CENTER**

1. Access, Fluency to confirm patient information.
2. Contact first the ordering Provider, and then the "Back Up" Provider, if necessary (Attachment E).
3. Relay the CRR and verify CRR communication using the "Read Back" process.
4. Facilitate contact with a radiologist if needed.
5. Document communications in Fluency and ORCHID.

**Physician /  
Ordering Provider**

- Evaluate the CRR
- Contact the patient, as needed
- Discuss with the patient the CRR and follow-up care
- Document in ORCHID

**After provider has been contacted, the Critical result will be closed in Fluency**