

LOS ANGELES GENERAL MEDICAL CENTER RADIOLOGY CRITICAL RADIOLOGY RESULTS - RESPONSIBILITIES

House staff, Attending Physician, or Designated Provider

- Upon receiving CRR notification, the physician or appropriate provider will verify the information by reading it back to the presenting radiologist or RSC staff.
- The receiving provider will confirm the level of notification (Attachment A) for patient follow-up. The receiving provider determines if it is necessary to contact the patient immediately or schedule a follow-up appointment.
- In areas where the providers are directly contacted by the radiologist (DEM, inpatient areas, Employee Health, and ORs) and when the RSC is closed; the receiving provider is responsible for documenting the radiology results and subsequent actions/treatment plan in the patient's medical record.

Radiology Scheduling Center (RSC)

- Access Fluency Critical Results worklist. .
- Contact ordering provider to notify them of CRR.
- Document in Fluency the name of the provider who accepted the CRR and what actions were taken.

Follow up actions required may include:

- Assisting the provider with contacting a radiologist regarding the CRR as needed.
- Report all problems and delays in notification into Safety Intelligence system.
- Monitor RSC delays.

In the event Radiology Scheduling Center coverage is not available, staff will:

- Notify the General Radiology Section Supervisor at (323) 409-7234.
- Notify the Emergency Medicine Consult.