

## LOS ANGELES COUNTY DEPARTMENT OF HEALTH SERVICES HARBOR-UCLA MEDICAL CENTER

SUBJECT: CLINIC ADMISSION POLICY NO. 372

CATEGORY: Provision of Care	EFFECTIVE DATE: 4/97
POLICY CONTACT: Ashkan Moazzez, MD	UPDATE/REVISION DATE: 6/22
REVIEWED BY COMMITTEE(S): Utilization Review	

### **PURPOSE:**

To provide procedures for admitting a patient needing admission through the clinic.

#### POLICY:

The physician is responsible for initiating the process of admission of a patient through the clinic. Scheduled Admission Office will perform financial clearance prior to creating a PreAdmit FIN for the clinic patient.

Utilization Review (UR) will run InterQual on clinic admissions prior to a bed assignment.

### PROCEDURE:

### A. PHYSICIAN

- 1. Identify the need to admit patient.
- 2. Complete the clinic note, stating the reason/need for admission.
- 3. In Electronic Health Record (EHR), write the following two (2) orders:
  - a. "Consult to Utilization Review".
  - b. "Request for Admission to\_\_\_\_\_". Be sure to include the Medical Service and Level of Care with this order. The Provider's pager number/cell number should be entered in the order comments, should there be any questions from UR. Any omission of this information could delay the patient's admission.
- 4. Have patient wait in the clinic for bed assignment.

### **B. UTILIZATION REVIEW**

- 1. In EHR, review the Consult to UR order and other documentation for appropriateness.
- 2. Open the TeleTracking System and select the New PreAdmit icon. The Patient Placement Detail form will display. Complete the following;
  - a. First Name, Last Name
  - b. Date of Birth

	2/02, 2/05, 12/10, 8/15, 1/19, 6/22	
REVIEWEL	): 2/02, 12/10, 8/15, 1/19, 6/22	
APPROVEI	D BY:	
	Anish Mahajan, MD	Griselda Gutierrez, MD
	Chief Executive Officer	Associate Chief Medical Officer
	Chief Medical Officer	
	Jacon Plack W	IDA DND DN
	Jason Black, N	
	Chief Nursing (	Officer



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- c. Medical Record Number
- d. Gender
- e. Reason for Admission
- f. Admitting Physician/Attending Physician
- g. Medical Service
- h. Origin Unit Clinic or HAR CARD CATH or HAR ORTHO
- i. Additional information in Comments including the Clinic Extension
- j. Save and Close
- 3. This will send a notification to Scheduled Admissions/Business Office.

### C. SCHEDULED ADMISSION'S PATIENT RESOURCE WORKER

- 1. In **Teletracking**, locate the clinic patient that requires registration. This is the patient you will create a FIN for in the EHR.
- 2. Perform and obtain financial clearance.
- 3. Register the patient, create a **PreAdmit FIN.**

### D. UTILIZATION REVIEW

- 1. Once registered, UR will run InterQual on the patient using the PreAdmit FIN.
  - a. If needed, secondary approval will be obtained.
  - b. UR will notify Admitting Providers of any problems or issues.
  - 2. Once admission is approved, UR will indicate **IQ approved** under Patient Custom Affiliates section and will select the Ready to Move (RTM) button in Teletracking. This will alert **Bed Control/Patient Flow** to assign the bed.

**NOTE:** Utilization Review Department will notify Scheduled Admissions/Business Office, Clinic, and Bed Control if admission request is denied. Utilization Review will also notify the requesting physician of the Health Plan's decision.

### **E. BED CONTROL STAFF**

 In **Teletracking**, upon activation of the **RTM** (Ready to Move), a bed will be assigned to the patient by Bed Control, if a ward bed or by patient flow facilitator, if a monitored bed. This assignment will be visible to Scheduled Admission/Business Office, Utilization Review, Clinic Staff and Admitting Unit.

### F. SCHEDULED ADMISSION'S PATIENT RESOURCE WORKER

As the patient is being taken to the unit, they should be taken to the Scheduled Admissions/Business Office for the following:

- 1. To obtain patient's signature on General Consent.
- 2. To verify all other required forms are signed.



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Reviewed and approved by:

Medical Executive Committee on date 06/2022

Beverley A. Petrie, M.D.

President, Professional Staff Association