



High Desert Health System POLICY AND PROCEDURE

POLICY NUMBER: 766
VERSION: 1

SUBJECT: PHARMACY SERVICES

Purpose: To describe the process for patients at High Desert Health System (HDHS) Ambulatory Care primary care clinics to have prescriptions filled.

Policy: The HDHS Pharmacy will fill prescriptions written by providers at HDHS Ambulatory Care Clinics.

Procedure:

1. Patients receiving services at Ambulatory Care clinics will be informed that they have the following options to have prescriptions filled: 1) community pharmacies (using their own resources or program coverage, if applicable), and 2) the HDHS Pharmacy. Community Health Plan (CHP) patients should be referred to the CHP pharmacy network.
2. The HDHS Pharmacy is open Monday-Friday from 8:30 a.m. - 5:00 p.m., and closed on Saturdays, Sundays and holidays.
3. The Exempt Drug List provides a mechanism through which the HDHS Pharmacy can provide medications free of charge when a patient does not have sufficient resources to purchase the required medication and does not have third party coverage (**see Policy 912 Exempt Drug List**).

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