

**OLIVE VIEW-UCLA MEDICAL CENTER
CLINICAL SOCIAL WORK
POLICY & PROCEDURE**

**NUMBER: 1299
VERSION: 2**

SUBJECT/TITLE: PERFORMANCE IMPROVEMENT

POLICY: The Clinical Social Work Department will participate in Medical Center wide Performance Improvement activities. In coordination with the Medical Center's PI project, the Clinical Social Work Department will plan and execute PI activities specific to scope of practice.

PURPOSE: Maintain a high expectation of performance improvement in the Clinical Social Work Department.

DEPARTMENTS: All

PROCEDURE:

- 1- The CSW Department will follow overall hospital PI guidelines.
- 2- The CSW Department will develop performance indicators for review. This will be done in conjunction with the hospital PI Coordinator or designee.
- 3- Data will be collected and reviewed according to established PI criteria as outlined in the Medical Center PI Program.
- 4- A Review of Indicators will be reviewed during Clinical Social Work Department meetings on a quarterly basis. These criteria will be reviewed and evaluated annually.
- 5- The Department will seek to maintain a high expectation of PI compliance by educating and supporting the staff members.

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References: ValleyCare Performance Improvement Program	
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