

**OLIVE VIEW-UCLA MEDICAL CENTER  
DEPARTMENT OF EMERGENCY MEDICINE  
POLICY & PROCEDURE**

**NUMBER: 3245  
VERSION: 2**

**SUBJECT/TITLE:** CONSULTATION REQUESTS

**POLICY:** Consultation procedures for the Department of Emergency Medicine.

**PURPOSE:** To provide guidelines for consultations.

**DEPARTMENTS:** DEPARTMENT OF EMERGENCY MEDICINE (DEM)

**DEFINITIONS:** A legal document requesting specialty consultation.

**PROCEDURE:** These are the services available for consultations at Olive View-UCLA Medical Center:

**Surgical Services:**

- General Surgery: A surgery resident is on call 24 hours and can be reached via telephone operator or beeper. If there is no reply during regular working hours, call the General Surgery Office.
- Plastic Surgery: During regular working hours the Plastic Surgery Resident can be paged or beeped and after hours and on weekends for Clinic visits, place consultation requests in Plastic Surgery bin.
- Urology: During regular working hours the Urology Resident can be paged or beeped and after hours and on weekends contact can be made at home or by beeper.
- Podiatry: During regular working hours the Podiatry Resident can be paged or beeped and after hours and on weekends contact can be made at home or by beeper.
- E.N.T.: During regular working hours the ENT Resident can be paged or beeped and after hours and on weekends contact can be made at home or by beeper.
- Ophthalmology: During regular working hours the Ophthalmology Resident can be paged or beeped and after hours and on weekends contact can be made at home or by beeper.

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- OB/GYN: Resident is available 24 hours/day for consultation.
- Post OP Patients: Patients who return to the ED who are post-op patients from the surgical or obstetrical services must have a consultation from the respective service prior to discharge from the ED. If the patient needs to be admitted, the specific service is notified immediately after the decision to admit has been made.

**Medicine:**

The following services are available for consultations during work hours and by pager after hours.

- Cardiology
- Neurology
- Nephrology
- Pulmonary
- GI/GU
- Hem/Onc
- Infectious diseases
- Endocrine
- Dermatology

**Pediatrics:** This service is available to DEM staff 24 hours a day for consultations.

**Psychiatry:** This service is available to DEM staff 24 hours a day for consultations.

**Note:** ED physicians have privileges to admit directly to the following services:

- Medicine
- Step-Down
- Intensive Care Unit

The following are services that are not available at Olive View-UCLA Medical Center.

- Emergent Ortho Services
- Neurosurgery
- Comprehensive vascular surgery
- Cardiothoracic surgery
- Pediatric Intensive Care
- Dental services

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References:	
Approved by: Georgia Foot'e-Sam (Clinical Nurse Director II), Gregory Moran (Chief Physician), Joselin Escobar Duran (Assistant Hospital Administrator II), Paula Siler (Clinical Nurse Director III)	Date: 05/20/2018
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