

**OLIVE VIEW-UCLA MEDICAL CENTER
3D-POSTPARTUM/NURSERY
POLICY & PROCEDURE**

**NUMBER: 11443
VERSION: 1**

SUBJECT/TITLE: SCOPES OF SERVICES-BREASTFEEDING CLINIC

POLICY: Each department shall provide a description of their scope of services as part of the Olive View UCLA Medical Center’s plan for patient care services.

PURPOSE: To define the scope of Ambulatory Care Services provided within ambulatory care clinic settings

DEPARTMENTS: **OBSTETRICS, PEDIATRICS**

DEFINITIONS:

PROCEDURE: **I. Department:** Breastfeeding Education Center

II. Scope of Service: The Breastfeeding Education Center is a perinatal service which is offered Monday through Friday, from 0730 to 1630. The Center consists of one room for Lactation Education Services, follow-up Post-partum Visits to evaluate Lactation and newborn issues, prenatal Education Services and Walk-in clinic for problematic lactation needs.

Mission:

Olive View-UCLA Medical Center is an outcomes-driven, patient-centered, teaching, financially responsible safety-net provider of choice.

Vision:

The Center strives to maintain an integrated health care delivery system working in conjunction with the health centers and our private/public partners to provide Lactation Educational services in a timely manner.

III. Scope of Service/Care: Any prenatal patient wishing to gain more information on breastfeeding or any post-partum lactating mother and their infants, both inpatient and outpatient, are referred from physicians at OVMC or outside health centers (county, private and public/private partnerships) for education or evaluation of lactation needs. The Breastfeeding clinic is conducted every Tuesday from 0900-1130 to determine infant well-being and weight gain. Mother is evaluated for any problems with breasts or lactation issues. Breastfeeding education classes are held the second Wednesday of the month with an appointment. Walk-in services are available to any mother requesting assistance from the lactation counselor or educator.

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IV. Standards of Practice: The services and functions are developed and implemented in a manner consistent with regulatory and advisory agencies and professional organization standards. The scope of nursing care provides the following:

1. Lactation assessment and care, which includes the evaluation of feeding infant, signs of infant well-being and/or weight loss.
2. Nursing care should identify patient care teaching needs specific to the lactation needs of the patient.
3. Utilization of an interdisciplinary approach to meet the physiological and psychosocial needs of the patient and/or ancillary services, when necessary.

All patients are screened by Financial Services pre or post visit. The lactation staff determines the prioritization of patients. Patients who require further observation and/or treatment are transferred to OB Triage.

V. Requirements for Staff: The Lactation Education staff consists of two RNs who are Certified Lactation Educators, one is an Internationally Board Certified Lactation Consultant.

The LEC staff are responsible for following all policies and procedures as defined in the Hospital Policy and Procedure Manual and the Nursing Standards Manual. As well as adhere to the Baby-Friendly standards and the California Maternal Quality Care Collaboration standards. They are required to deliver patient care in a manner consistent with the Infection Control Manual and the Safety Manual. They are accountable to all members of the health care team such as peer staff, physicians, and other health care team members involved in patient care delivery. Nurse Managers are responsible for assuring all hired employees meet the basic Nursing and support service requirement set by Personnel. They oversee the day to day nursing and support service Operations reporting to the Clinical Nursing Director.

The LEC professional staff is accountable to the Nurse Manger for completing an Annual Competency skills form prior to their Annual Performance Evaluation, maintenance of a current California R.N License, attendance at mandated educational activities, and submission of all mandated class and CEU Documentation.

VI. Resources: The LEC is staffed with 2 Registered Nurses, who are specially trained in Lactation services. They are scheduled Monday through Friday. Staff has the ability to “flex” their schedules on days when the patient load is heavier or mandated classes or meetings are required.

VII. Supplies/Equipment: The Lactation Education Center maintains supplies and equipment readily available to provide the level of

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care required by the obstetrical patient. Supplies are obtained from the departments of Supply Chain Operations and Central Services Specialty supplies are obtained internally through supply requisitions. Equipment may be either unit specific or used hospital wide. Equipment is maintained by the Bio Med Department and vendor specific support.

VIII. Space: The Lactation Education Center is located on the third floor of the facility (3D). It consists of one room for Breastfeeding education and clinics, Room 3D126 area used for patient check –in and Scheduling of future appointments.

References:	
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