

VALLEYCARE
OLIVE VIEW-UCLA MEDICAL CENTER/HEALTH CENTERS
POLICY & PROCEDURE

NUMBER: 217
VERSION: 2

SUBJECT/TITLE: PATIENT IDENTIFICATION

POLICY: Healthcare providers will use at least two patient identifiers (neither to be the patient’s room number) prior to any treatment, procedure, clinical intervention or patient encounter.

PURPOSE: To prevent errors by ensuring the accuracy of patient identification.

DEPARTMENTS: All

DEFINITIONS: **Patient Identifier** – Name and either medical record number or date of birth.
Active Communication – Specifically asking the patient his/her name and date of birth.

PROCEDURE: Upon registration or admission to a ValleyCare facility, all patients will receive an ID band, which includes the patient’s name, medical record number, and date of birth.

Health care providers will use active communication whenever possible (i.e., at all times, unless the patient is unable to communicate), to confirm the correct identification of the patient prior to any treatment, procedure, clinical intervention or patient encounter. Healthcare providers will confirm that any documents (e.g., discharge instructions, prescriptions, or referrals) provided to the patient contain accurate patient identification and information.

References:	
Approved by: VEC-2011Jan	Date: 02/08/2011
Review Date: 07/12/2019, 3/06, 11/06	Revision Date: 12/07, 10/10
Distribution: Olive View Hospital-Wide Policies	
Original Date: 3/16/06	