

**OLIVE VIEW-UCLA MEDICAL CENTER  
POLICY & PROCEDURE**

**NUMBER: 221  
VERSION: 3**

**SUBJECT/TITLE:** AGE SPECIFIC CARE AND TREATMENT

**POLICY:** Assessment and Reassessment of patients with special needs based on age/population, will include information specific to the characteristics of the patients' age/population group.

**PURPOSE:** To provide patient care that is individualized to the needs of the age/population group being served.

**DEPARTMENTS:** All

**DEFINITIONS:** Age/population specific care incorporates the physical, motor, cognitive and psychosocial needs of the age related categories:

- Neonate: Birth – 1 month
- Infant: 1 month -12 months
- Toddler: 1 – 4 years
- Pre-School: 4- 6 years
- Child -School Age: 6 – 12 years
- Adolescence: 13 – 18 years
- Adult: 19 – 64 years
- Adult-Geriatric: 65 years old + older

**PROCEDURE:**

1. All patient care providers use an assessment process that is specific to the patient's age, population and needs.
2. Patient care providers receive special training on age/population-specific assessment and care for age/population related categories.
3. Culturally Competent Age/Population –Specific Care and Development (Throughout the Life Span) Module is available on the Olive View-UCLA Intranet for clinical and non-clinical staff
4. Interventions universal to all age/population categories
  - Involve patient/significant other in procedures/care as appropriate.
  - Adapt care plan to patient's normal routine as much as possible
  - Allow for cultural diversity
  - Encourage patient/care giver to ask questions
  - Provide patient/family education based on how the person learns best.

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- Ensure that educational materials are language and reading level appropriate.
  - Maintain safety at all times
  - Facilitate patient /family in making individual choices and care decisions.
  - Encourage expression of feelings and concerns.
5. Interventions and assessments are to be documented in the patients' electronic medical record and includes responses to interventions.

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| References:<br>Joint Commission Human Resource Standards (2010) HR.01.04.01, HR.01.05.03.<br><br>County of Los Angeles Department of Health Services Human Resources Regulatory Compliance Division. Culturally Competent Age/Population-Specific Care and Development (Throughout the Life Span) for Clinical and Non-Clinical Staff (2009). |                                |
| Approved by: OVEC-2018 October                                                                                                                                                                                                                                                                                                                | Date: 10/30/2019               |
| Review Date: <b>10/30/2022</b> , 3/96, 1/02, 3/05, 1/08, 5/08, 5/11                                                                                                                                                                                                                                                                           | Revision Date: 1/81 6/83, 1/02 |
| Distribution: Olive View Hospital-Wide Policies                                                                                                                                                                                                                                                                                               |                                |
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