

DEPARTMENT OF HEALTH SERVICES
COUNTY OF LOS ANGELES**SUBJECT:** PRIMARY GENERAL ACUTE DISORDERS**POLICY NO. 270**

PURPOSE:: To ensure that all Los Angeles County residents shall have access to quality health care for primary general acute disorders.

POLICY:: The County shall provide preventive, acute and post-acute services for persons who are unable to obtain care in the mainstream of private community medicine without regard for the individual's ability to pay for those services.

Such services shall be provided by:

1. County hospitals.
2. County outpatient clinics.
3. County ambulatory care centers.
4. County home health programs.
5. The private sector of health care providing patient services through contract with the County.

In addition, the Department shall:

1. Ensure the accessibility of services by appropriate geographic distribution of facilities and provision of suitable transportation services.
2. Ensure that all facilities meet applicable licensing and accreditation standards.
3. Ensure compliance with Federal and State program requirements.
4. Ensure compliance with the requirements of the Professional Standards Review Organizations (PSRO) having jurisdiction over the Department's facilities.
5. Strive for full compliance with all elements of the "Patients' Bill of Rights."
6. Strive for excellence in total patient care by close cooperation with the schools of medicine and allied health in the community.
7. Foster and encourage the education and training of medical and allied personnel.
8. Foster, encourage, and cooperate with efforts to improve the knowledge and understanding of illness.
9. Strive to educate the patient and family in their respective roles in the maintenance of good health.

10. Strive to be responsive to the medical needs of the communities the Department serves.

AUTHORITY:: California Welfare & Institutions Code

EFFECTIVE DATE: Nov 24, 1975

SUPERCEDES:

APPROVED: Signature on File
