

**LAC+USC MEDICAL CENTER
5F PCU
SCOPE OF SERVICES**

Departmental Purpose

The 5F is a 10 bed Progressive Care Unit in the LAC + USC Medical Center. The unit exists to provide specialized care to patients who require intermediate level of care beyond the acute medical-surgical ward but less complex care than the critical care units. The care of the patients is assumed by the Interdisciplinary team collaboratively responsible for the patient and may be assigned to a specific primary Service team. Care is ongoing and encompasses varying states of recuperation from diagnosis to treatment. Average length of stay should be 2-7 days.

Types and Ages of Patients Served

The Progressive Care Unit cares for adult and geriatric patients who may require specific assessments and vital signs checked more frequently than every 4 hours. These patients have various medical-surgical diagnoses which may include but not limited to: Moderate congestive heart failure, post cardiac catheterization patients who require admission and close monitoring for 24 hours, low probability myocardial infarction, hemodynamically stable cardiac dysrhythmias, diabetic ketoacidosis requiring intravenous Insulin Infusion; hemodynamically stable patients with evidence or potential for worsening of respiratory insufficiency who require frequent observation or continuous positive airway pressure, hemodynamically stable GI bleeding with minimal orthostatic hypotension; patients in need of electrolyte replacement and drug overdose requiring frequent neurologic, pulmonary or cardiac monitoring.

Methods Used to Assess Patient Needs

An interdisciplinary approach to patient care management is used to assist the patient in making an educated decision regarding his/her care. Nursing and the Medical Team will collaborate with Dietary, PT, OT, Pain Management and other services deemed necessary to develop an appropriate plan of care. Additional collaboration exists with Social Services, Pastoral Care and Radiology, Epidemiology, home care (VNA).

Scope of Service and Complexity of Care

The unit cares for patients for the purpose of: supporting patients in varying states of recuperation from cardiac, surgical or medical interventions that require medical treatment and nursing care for potential physiologically unstable conditions; preventing complications and promoting healing; evaluating and treating specific problems; providing a therapeutic environment; educating patient/family to improve self – care abilities, health maintenance and rehabilitation; and facilitating discharge or transfer to a medical-surgical ward.

Quality Control Indicators

- Nursing process documentation
- Blood transfusion monitoring
- Pain
- Restraints
- Patient/Family Teaching
- Patient Falls
- Pre-op preparation
- CHF Discharge Instructions
- Patient Identification Practices
- Pneumococcal and Influenza vaccinations

Reviewed/Refreshed: January 2011; November 2012; January 2016, June 2020

Approved: August 2020

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Quality Control Indicators conti.

- Patient Experience/Family Satisfaction
- Early Sepsis Identification and treatment

Performance Improvement Indicators

- CHF Discharge Instructions
- Pain Management
- Falls Prevention
- VTE Prevention and Treatment 1115 Waiver compliance
- Increase Vaccine Assessment and Administration

Recognized Standards

Care is provided consistent with applicable regulatory and professional standards inclusive of but not limited to the California Board of Registered Nursing, the American Association of Critical Care Nurses, OSHA, Joint Commission, Title 22, the American Nurse Association. The FDA, the American Medical Association, the American College of Cardiology and the American College of Medicine.

Availability of Necessary Staff

The unit operates 24 hours a day, 7 days a week. The nursing staff report to a Nurse Manager who work collaboratively with the Inpatient Medical Director and the Cardiology Director. The Nurse Manager is responsible for providing sufficient quantities of nursing staff to meet the acuity needs and the census of the unit. She or he is responsible for the quality of the nursing care provided and the performance of assigned staff. Staff on the unit have specific competency assessments for their professional level and /or job description. Critical Care Nurses provide patient care in this unit. Clerical staff and Nursing Attendants provide support.