

LAC+USC MEDICAL CENTER UNIT 2E BEHAVIORAL MEDICINE SCOPE OF SERVICES

Departmental Purpose

2E is a 24-bed Behavioral Medicine unit that serves as an important component of the continuum of care in the LAC+USC Medical Center. The unit exists to provide nursing care to patients with medical conditions accompanying behavioral/psychiatric disorders requiring treatment and hospitalization for acute episodes or exacerbation of their illness. The care is ongoing and encompasses diagnosis, treatment and follow-up care.

Types and Ages of Patients Served

Unit 2E cares for adult and geriatric patients from a diverse cultural and socio-economic background with acute medical and psychiatric problems and patients preparing to undergo or have undergone procedures for treatment of various problems and injury.

Methods Used to Assess Patient Needs

An interdisciplinary approach to patient care management is used to assist the patient in making an educated decision about his/her care. Nursing and Medicine/Surgical Services house staff work collaboratively under the direction of the medicine or surgical services attending to develop and implement a plan of care. Additional collaboration exists with various ancillary and support services which include but are not limited to Psychiatric Consult and Liaison Service, Social Services, Pastoral Care, Diagnostic, Pharmacy, Food and Nutrition, Epidemiology, Wound Ostomy Care Nursing, Home Health Nursing, Physical Therapy, Occupational Therapy, Respiratory Therapy, Pain Management, and Utilization Review.

Scope of Service and Complexity of Care

The care of the patients involves providing the highest level of nursing and medical management using a multidisciplinary team approach; providing an environment that is safe, therapeutic, and conducive to healing and restoration to patient's optimal level of functioning; providing treatment necessary to minimize symptoms; preventing complications associated with disease and disorder; preventing the transmission of infection; promoting patient comfort; performing required diagnostic and therapeutic procedures; educating patient/family to improve self-care abilities, health maintenance, and rehabilitation; facilitating discharge from the acute care setting to the community; and ensuring continuity of care by encouraging compliance with follow up care and treatment.

Volume and Quality Control Indicators

- Patient Experience
- VTE Prevention and Treatment
- CLABSI Prevention
- Sepsis Early Diagnosis and Treatment
- Core Measures
- Nursing Process
- PCA
- Medication Error Reduction Plan/Medication Administration Record
- Blood Administration
- Fall Prevention
- Pharmacy Rounds
- Patient/Family Teaching

Reviewed/Refreshed: November 2012; January 2016; June 2020

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Volume and Quality Control Indicators conti.

- Patient Identification
- Environmental Rounds
- Patients on Psychiatric Legal Holds

Performance Improvement Indicators

- Reduction of Restraints Use
- Reduction of Patient/Staff assault

Recognized Standards

Care is provided consistent with applicable regulatory, accreditation, and professional standards inclusive of but are not limited to the Centers for Medicare and Medicaid Services, California Department of Public Health, OSHA, Joint Commission, Food and Drug Administration, Department of Mental Health, California Board of Registered Nursing, California Board of Licensed Vocational Nursing, American Nurses Association, American Medical Association, National Institute of Health, and others.

Availability of Necessary Staff

The unit operates 24 hours a day, 7 days a week. The nursing staff reports to a Nurse Manager (NM) who works collaboratively with the Chief of Medicine and Surgical Services. The Nurse Manager is responsible for providing sufficient quantity of nursing staff to meet the needs of the patients based on acuity and census of the unit. She is responsible for the quality of the nursing care provided and the performance of the assigned staff. Staff on the unit has specific competency assessments for their professional level and/or job description. Registered Nurses, Licensed Vocation Nurses and Nursing Attendants provide patient care. Clerical staff provides support.