

# LAC+USC MEDICAL CENTER UNIT 7B MEDICAL-SURGICAL SCOPE OF SERVICES

## **Departmental Purpose**

7B is a 32-bed Medical/Surgical unit that serves as an important component of the continuum of care in the LAC+USC Medical Center. The unit exists to provide nursing care to patients with medical conditions requiring treatment and hospitalization for acute episodes or exacerbation of their illness. The care is ongoing and encompasses diagnosis, treatment, and follow-up care.

## **Types and Ages of Patients Served**

Unit 7B cares for an adult and geriatric patient from a diverse cultural and socio-economic background with acute medical problems and patients preparing to undergo or have undergone procedures for treatment of various problems and injury. Additionally, 7B cares for a patient population that needs oncological diagnostic work-ups or therapeutic interventions including chemotherapy, radionuclide therapy, radiation therapy, pain management and for hematological diagnostic work-ups and therapeutic interventions including chemotherapy induction, consolidation, maintenance, pain management, multiple blood and blood product transfusions. Many of these patients require supportive physical care and long term continuous emotional support.

## **Methods Used to Assess Patient Needs**

An interdisciplinary approach to patient care management is used to assist the patient in making an educated decision about his/her care. Nursing and Medicine/Surgical Services house staff work collaboratively under the direction of the medicine or surgical services attending to develop and implement a plan of care. Additional collaboration exists with various ancillary and support services which include but are not limited to Hematology, Oncology, Gyn-Oncology Attending and Fellows, Social Services, Pastoral Care, Diagnostic, Pharmacy, Food and Nutrition, Epidemiology, Wound Ostomy Care Nursing, Home Health Nursing, Physical Therapy, Occupational Therapy, Respiratory Therapy, Pain Management, and Utilization Review.

## **Scope of Service and Complexity of Care**

The care of these patients involve providing the highest level of nursing and medical management using a multidisciplinary team approach; providing an environment that is safe, therapeutic, and conducive to healing and restoration to patient's optimal level of functioning; providing treatment necessary to minimize symptoms; preventing complications associated with disease and disorder; preventing the transmission of infection; promoting patient comfort; performing required diagnostic and therapeutic procedures; educating patient/family to improve self-care abilities, health maintenance, and rehabilitation; facilitating discharge from the acute care setting to the community; and ensuring continuity of care by encouraging compliance with follow up care and treatment.

## **Volume and Quality Control Indicators**

- VTE – SCD Compliance
- Sepsis Early diagnosis and Treatment
- PCA
- Restraints
- Medication Error Reduction Plan
- Fall Prevention
- Hospital Acquired Pressure Ulcer Injury (HAPI)

*Reviewed/Refreshed: December 2012; January 2016; June 2020*

*Approved: August 2020*

*7B – Medical-Surgical – Scope of Services*

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## **Volume and Quality Control Indicators conti.**

- CLABSI
- PICC IPOC
- CAUTI
- Stroke Discharge Instructions

## **Performance Improvement Indicators**

- Patient Experience
- Hospital Acquired Pressure Injury Prevention
- Falls
- Pain

## **Recognized Standards**

Care is provided consistent with applicable regulatory, accreditation, and professional standards inclusive of but not limited to the Centers for Medicare and Medicaid Services, California Department of Public Health, OSHA, Joint Commission, Food and Drug Administration, California Board of Registered Nursing, California Board of Licensed Vocational Nursing, American Nurses Association, American Medical Association, National Institute of Health, and others.

## **Availability of Necessary Staff**

The unit operates 24 hours a day, 7 days a week. The nursing staff reports to a Nurse Manager (NM) who works collaboratively with the Chief of Medicine and Surgical Services and Director of Oncology/Hematology. The Nurse Manager is responsible for providing sufficient quantity of nursing staff to meet the needs of the patients based on acuity and census of the unit. She is responsible for the quality of the nursing care provided and the performance of the assigned staff. Staff on the unit has specific competency assessments for their professional level and / or job description. Registered Nurses, Licensed Vocation Nurses and Nursing Attendants provide patient care. Research Nurse, Research Data Manager and Clerical staff provide support.