

LAC + USC MEDICAL CENTER
WOMEN'S GYNECOLOGY-ONCOLOGY CLINIC (OPD 2P61)
SCOPE OF SERVICES

Department Purpose

The Gynecology Oncology Clinic is an important component of the continuum of care in the LAC + USC Medical Center, serving as a specialty clinic for patients referred for abnormal cytology/pathology from premalignancy to metastatic gynecological carcinoma. The clinic objectives are to provide a comprehensive diagnostic evaluation of the patient referred for abnormal gynecological findings from PAP Smear, Cytology and Pathology tests; provide for a coordinated plan of care beginning with the receipt of test results from referring clinic to the care of the patient undergoing further diagnostic testing: treatment and ongoing follow-up care; provide optimum medical and nursing care during gynecological procedure and therapeutic interventions; collaborate with various disciplines to meet the psychosocial and educational needs of the patient diagnosed with gynecological cancer; provide an environment that promotes learning about the gynecological disease process and advances in cancer therapy.

Type and Ages of Patients Served

The patient population served by the clinic is primarily from the socioeconomic and culturally diverse population of Los Angeles County. Patients seen in the clinic include adolescents, adult to geriatric age groups of patients. Patients are referred from other units within the Medical Center, Department of Health Services, and, other outside facilities.

Method Used to Access Patient Needs

Both Medicine and Nursing collaborate in the identification of the patient's problems during the patient's clinic visit. The Registered Nurse receives abnormal laboratory reports and a slide sent by referring clinic and aggregates these for physician review. The Physician completes a history and physical examination of the patient. Nursing also completes a Nursing assessment and, with Medicine, identifies and initiates referrals to other services. Patient's learning needs are addressed through a collaborative individual discussion with patient regarding tests, diagnosis and treatment plans. Collaboration and referrals are made to social services, food and nutrition services, PT/OT and pastoral care based on the needs of the patients.

Scope of Services & Complexity of Care

The Gynecology Oncology Clinic is located on the 2nd floor of the OPD (Building B) Building. The clinic sees patients with the following medical problems: abnormal PAP Smear Class III CIN II (moderate dysplasia) CIN III (severe dysplasia), Class IV, Class V; proven diagnosis of cancer of reproductive organ: cervix, vagina, ovary, fallopian tube, uterus/endometrium; patients starting or resuming chemotherapy treatment; and diagnosis of trophoblastic disease (hydatidiform mole or choriocarcinoma). Patients vary in acuity from the patient who requires routine follow up to the patient who needs closer evaluation for initiation/continuation of chemotherapy protocol and monitoring of side effects. Procedures done in the clinic include, but not limited to, Colposcopy, Endocervical/Endometrial Biopsies, and, LEEP Procedure.

Volume & Quality Control Indicators

- Pharmacy Rounds
- Monthly Ambulatory QI Audits
- Patient Satisfaction/Patient Experience Survey Data
- HEDIS Performance Measures

Refreshed/Reviewed: March 2005; January 2011; January 2013; August 2013; January 2016; June 2020

Approved: August 2020

2P61 – Women's Gynecology – Oncology – Scope of Services

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Performance Improvement Indicators

- Cycle Time

Recognized Standards

The care of the patients in the Gynecology Oncology Clinic is based upon standards for Medical practice from Medical Professional Organizations, AMA and ACOG standards. Nursing practice is based upon regulatory standards from the Board of Nursing and knowledge obtained from advances in Oncological Nursing through professional Nursing organizations. Services are provided in accordance with the following regulatory agency standards: The Joint Commission, Title 22, The Department of Consumer Affairs, State Department of Health Services.

Availability of Necessary Staff

Staff is composed of Medical Providers (i.e. Physicians, Residents and Nurse Practitioners), Registered Nurses, Licensed Vocational Nurses, Nursing Attendants, Community Workers, Clerical support and Volunteer workers. The nursing staff report to a Nurse Manager (NM) who works collaboratively with medical staff. The NM is responsible for assigning staff based upon the needs of the clinic. She/he is responsible for the quality of nursing care provided and the performance of staff in the unit. The Nurse Manager reports directly to the Clinic Nursing Director for Ambulatory Care Services.