

LAC+USC MEDICAL CENTER
DIAGNOSTIC & TREATMENT SPECIAL PROCEDURES
B4J – GASTROINTESTINAL SPECIAL PROCEDURE AREA
SCOPE OF SERVICES

Departmental Purpose

The Gastrointestinal (GI) Unit serves as an important component of the continuum of care in the LAC+USC Medical Center. The Unit exists to provide diagnostic procedure and treatment to both inpatients and outpatients.

Types and Ages of Patients Served

Patients seen in the GI unit are adolescent, adult and geriatric inpatient and outpatients who are acutely chronically or critically ill. Their symptoms require evaluation and/or treatment of the gastrointestinal system. Major medical diagnoses include Peptic Ulcer Diseases, Foreign Body, Lower & Upper Gastrointestinal bleed, Cancer of the Gastrointestinal tract and Screening Colonoscopy for rule out cancer.

Methods Used to Assess Patient Needs

An interdisciplinary approach to patient care management is used to assist the patient in making an educated decision about his/her care. Nursing and GI house staff, under the direction of a GI and/or attending, act collaboratively to provide diagnosis and treatment of the diseases of the gastrointestinal system. Additional collaboration exists with Social Services, Department of Radiology, Financial Service, Pharmacy and Outpatient Clinics.

Scope of Service and Complexity of Care

The GI Service provides diagnostic GI procedures to hospitalized acutely ill patients and those referred from the outpatient setting for diagnosis and treatment of GI diseases. The GI staff provides a comprehensive education regarding the diagnostic procedure and monitoring of patients before, during and after receiving procedural sedation. Patients are continually assessed for their responses to therapeutic interventions and for the attainment of desired goals.

Quality Control Indicators

- Procedure Sedation
- Daily disinfection service log
- Patient Experience
- Fall Prevention
- Pharmacy Rounds
- Patient/Family Teaching
- Patient Identification
- Infection Control
- Environmental Rounds
- Pain Management
- Pre-Procedure Verification
- Specimen Labeling
- Scope Testing

Reviewed/Refreshed: December 2012; January 2016; June 2020

Approved: August 2020

B4J- Gastroenterology Laboratory – Scope of Services

**LAC+USC MEDICAL CENTER
DIAGNOSTIC & TREATMENT SPECIAL PROCEDURES
B4J – GASTROINTESTINAL SPECIAL PROCEDURE AREA
SCOPE OF SERVICES**

Performance Improvement Indicator

Improve Patient Experience in the GI unit (projected starting date TBD)

Recognized Standards

Care is provided consistent with applicable regulatory, accreditation, and professional standards inclusive of but are not limited to the Centers for Medicare and Medicaid Services, California Department of Public Health, OSHA, Joint Commission, Association of the Advancement of Medical Instrumentation (AAMI), American Gastrointestinal Endoscopy (ASGE), California Board of Registered Nursing, American Nurses Association, American Medical Association, American Academy of Surgeons, National Institute of Health, and others.

Availability of Necessary Staff

The hours of operation are Monday through Friday 0700 - 1730, excluding holidays, with on-call services available after regular hours, weekends and holidays. The nursing staff reports to the Nurse Manager (NM) who works collaboratively with the service chiefs of GI Service and General surgery. The NM is responsible for providing sufficient quantities of nursing staff to meet the acuity needs of the patients and the number of cases scheduled. S/he is responsible for the quality of nursing care provided and the performance of assigned staff.

A Supervising Staff Nurse (SSN) is assigned to the unit and is responsible for shift supervision of nursing staff and oversight of nursing care as well as direct patient care duties as needed. Staff on the suite has specific competency assessments for their professional level and/or job description. Registered Nurses and Nursing Attendants provide patient care. Clerical Staff and Patient Service Representatives provide support Service.