

LAC+USC MEDICAL CENTER BREAST DIAGNOSTIC CENTER SCOPE OF SERVICES

Department Purpose

The Breast Screening and Treatment Center is an important component of the continuum of care in LAC+USC Medical Center. This program ensures that all women who are medically underserved, age eligible and who qualify, receive breast cancer screening services: such as mammography, breast exam and education on self breast exam. The Center runs in conjunction with the Breast Diagnostic and Treatment Clinic.

Types and Age of Patients Served

Medically underserved women. Women aged 40 and over may be eligible for payment for services in Every Woman Counts statewide program for Breast Cancer screening and subsequent diagnostics. For those eligible women diagnosed with Breast Cancer, patients receive funding for care under the Breast and Cervical Cancer Treatment Program. Community Workers work to identify and enroll eligible patients into these programs.

Methods Used to Assess Patient Needs

Breast Cancer Early Detection Program guidelines, such as family history of breast cancer, lump in breast, pain in breast, abnormal discharge, etc.

Scope of Service and Complexity of Care

The Breast Diagnostic Center is located in Clinic Tower, A3B. Screening mammograms, breast exams, and education on self-breast exam. Also, completed:

- Billing Cycle Encounter Forms
- Data Input to Medi-Cal Website
- Complete Transmittal Sheet and send to CBO

Volume & Quality Control Indicators

- Patient Satisfaction Survey
- Tracking of abnormal mammogram results to ensure appropriate follow-up with patients
- Quarterly tracking of patient enrollment into the Every Woman Counts program.

Performance Improvement Indicators

- Data Collection to assess the length of time between a patient's request for clinic appointment and the data request filled.

Recognized Standards

The Every Woman Counts Operating Manual and Program Resources for Providers.

Availability of Necessary Staff

This center runs 5 days/week and is staffed by community workers who report to the Nurse Manager. Care is integrated with radiology to assure timely performance of mammography.