

# **LAC+USC MEDICAL CENTER INFUSION CENTER SCOPE OF SERVICES**

## **Department Purpose**

The Infusion Center is an outpatient nurse run procedural area, which provides care for an adult population with acute condition related to their underlying Oncology, Hematology, Dermatology, Neurology, Gynecology Oncology, Geriatrics, Genetics, Allergy or rheumatology disorder. Other services that are in need of chemotherapeutic agents such as dermatology, pulmonary, and gastrointestinal services also use the specialized services of the Infusion Center. Patients are seen by appointment.

The center provides Peripheral Insertion Central Catheter (PICC) placement and consultations for all adult patients who require long term intravenous access for specialty medications from approved specialty clinics.

The center provides a multidisciplinary approach for the care of these patients. Patients and their families are encouraged to participate in the care and treatment plan.

## **Types and Ages of Patients Served**

The patient populations served by the clinic are primarily from the lower socioeconomic and culturally diverse population of Los Angeles County. Patients seen in the clinic include adult to geriatric age groups of patients. Patients are referred from specialty clinics within the Medical Center and Department of Health Services. The patient population includes adults whose diagnoses requires chemotherapy, biotherapy, immune therapy and blood administration for Oncology and Hematology only.

## **Methods Used to Assess Patient Needs**

An interdisciplinary approach to patient care management is used to assess the patient in making educated decision about their care. Patient's learning needs are addressed through a collaborative individual discussion with patient regarding tests, diagnosis and treatment plans. Collaboration and referrals are made to social services, and pastoral care based on the needs of the patients.

## **Scope of Service and Complexity of Care**

The Infusion Center is located in the Outpatient Building (Building B) on the 2nd floor and consists of 48 infusion chairs and 4 optional stretchers. The patient population includes adults who require chemotherapy for Oncological, Hematological, Dermatology, Neurology, Gynecology Oncology, Genetics, Geriatrics or Rheumatology disorders and patients who require blood and/or blood product transfusion for Oncology and Hematology only.

The Infusion Center also places Peripherally Inserted Central Catheter (PICC) on an inpatient and outpatient bases for patient requiring long term intravenous access or chemotherapy.

## **Volume & Quality Control Indicators**

Pain Management  
Blood Administration  
Patient/ Family Teaching  
Falls  
Distress Scales  
Suicidal Screening

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**Performance Improvement Indicators**

Patient Education  
Pain Management  
Central Line Associated Bloodstream Infection Patient  
Experience

**Recognized Standards**

Service and functions shall be developed and implemented in a manner consistent with the applicable regulatory and advisory agency standards. These include The Joint Commission, DHS, Title 22, The Nurse Practice Act, OSHA, and ASCO.

**Availability of Necessary Staff**

The unit operates 10 hours a day, 5 days a week and provides care to patients from the Oncology, Gynecology Oncology, Hematology, Dermatology, Neurology, Rheumatology, Genetics, Geriatrics and Gastrointestinal services. The nursing management staff works collaboratively with the service chiefs for the above mentioned services. The nursing staff report to the Supervising Staff Nurse I, who is responsible for the quality of nursing care provided and for the performance of assigned staff. The infusion clinic has specific competency assessments for their professional level/job descriptions.