LOS ANGELES COUNTY
DEPARTMENT OF
MENTAL HEALTH
hope. recovery. wellbeing.

Medi-Cal Managed Care Plan - Contact List

MEDI-CAL NON-SPECIALTY MENTAL HEALTH SERVICES		
HEALTH PLAN (Subcontracted HPs)/BHOs	**CONTACT INFORMATION**	
KAISER	Downey Psychiatry – Bellflower, Norwalk **Phone: (562) 807-6200** **Fax: (562) 657-2497** **Email: DO-BH-DMH@kp.org**	West Los Angeles Psychiatry **Phone: (323) 298-3100** **Fax: (323) 298-3119** **Email: WLA-BH-DMH@kp.org**
	Antelope Valley Psychiatry – Lancaster, Palmdale **Phone: (661) 951-0070** **Fax: (661) 951-2999** **Email: AVPSYMedical@kp.org**	Covina Baldwin Park Psychiatry – San Gabriel Valley, West Covina **Phone: (626) 960-4844** **Fax: (626) 856-3010** **Email: WCPSY-MEDI-CAL@kp.org**
	Los Angeles Medical Center Psychiatry – Sunset, Pasadena **Phone: (323) 783-2600** **Fax: (323) 783-6915** **Email: LAMC-BH-DMH@kp.org**	South Bay Psychiatry **Phone: (424) 251-7600** **Fax: (310) 534-6025** **Email: SB-DMH-Referrals@kp.org**
	Panorama City Psychiatry – Sylmar, Santa Clarita, San Fernando Valley (east) **Phone: (800) 700-8705** **Fax: (818) 838-7610** **Email: PanCityBHMedi-cal-Clerical@kp.org**	Woodland Hills Psychiatry – San Fernando Valley (west), Thousand Oaks, Simi Valley **Phone: (855) 701-7955** **Fax: (818) 592-3015** **Email: WHPSYMEDI-CAL@kp.org**
LA CARE - ANTHEM	**Phone: (888) 285-7801** (follow "member" and if you do not know the Member ID#, press "0" three times to bypass to get to main menu – press 4 for Mental Health and Substance Abuse) ***Screeners*: Send via fax: (855) 473-7902** **eFax*: 18554737902@efaxds.com** ***Transition of Care*: Send via email: bhcmreferrals@anthem.com**	
LA CARE - BLUE SHIELD OF CALIFORNIA, PROMISE HEALTH PLAN	**Phone: (855) 765-9701** **Fax: (323) 889-2109** **Email: MediCalmentalhealth@blueshieldca.com**	
LA CARE - CARELON	**Phone: (877) 344-2858** **Fax: (888) 562-8015** **E-mail: medicalfollowup@carelon.com** ***Transition of Care*: Send via email: CMC_LACare@carelon.com**	
HEALTH NET MHN	**Phone: (800) 675-6110** (follow "member" and "behavioral health" prompts) **Fax: (855) 703-3268** **E-mail: MHNAdminGroup@centene.com**	
HEALTH NET - MOLINA	**Phone: (833) 234-1258** **Fax: (562) 499-6105** **Email: MHC_BH_Solutions@MolinaHealthCare.com**	
POSITIVE HEALTHCARE (PHC)	**Phone: (800) 474-1434** **Fax: (888) 272-7656** **Email: PHCDMH@aidshealth.org**	

***Note:** eFax formatting shown is for directly operated only. For legal entity providers: follow agency's own eFax instructions.